

CCA SHARED SERVICES PLAN FACTS

THE PURPOSE OF THE PLAN

The purpose of the Shared Services Plan is to support Carmelite contemplative life and meet identified community needs by outsourcing certain common services and sharing the cost of these services among the participating communities.

CCA PARTICIPATION and COST SHARING

CCA member communities participate by selecting appropriate services to meet their needs. Participating communities commit to sharing costs for selected services, plus a scaled share of any administrative costs. A Common Fund may be established to assist communities in need.

CCA Leadership will administer the Plan, with assistance as required. An Advisory Group composed of community representatives will provide guidance for the continuing development and implementation of the Plan.

SERVICES OFFERED

Community assessments indicated needs in six main service categories: (1) Health Care; (2) Technology; (3) Financial; (4) Administration; (5) Investments; and (6) Food. Some of these categories include multiple services. Transition Management is another service category that is a current priority for a few communities. Legal and some other services may be offered on a consulting basis. Delivery of some services, including Health Care, Technology and Food Services may be coordinated with local community services.

SERVICE PROVIDERS

Providers are being identified on the basis of recommendations from CCA members and resources including RCRI, NRRO, the Wisconsin Religious Collaborative (WRC) and others. Special consideration may be given to those with a successful service history with CCA and/or other religious communities. Selection criteria will include: (1) offering services that are a “best fit” for community needs; (2) operational scope to deliver service to all participating communities; (3) competitive, affordable pricing and (4) a collaborative, flexible business model. All service providers will be contracted and approved by CCA Leadership.

PLAN PROGRESS and NEXT STEPS

Three primary tasks were completed between August 2019 and June 2020: (1) community needs were assessed by means of a questionnaire and phone/zoom or site visits; (2) potential service providers were identified; and (3) a model for the funding and administration of the Plan was developed. Next Steps, including service provider pricing and community service selection, are pending action on the Preliminary Plan. Implementation of the final approved CCA Shared Services Plan is anticipated by the end of 2020.